PowerManage Monitoring Station & **VisonicGO** Mobile App

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Improve customer satisfaction and safe guard what's important

Contact Visonic for further information | www.visonic.com

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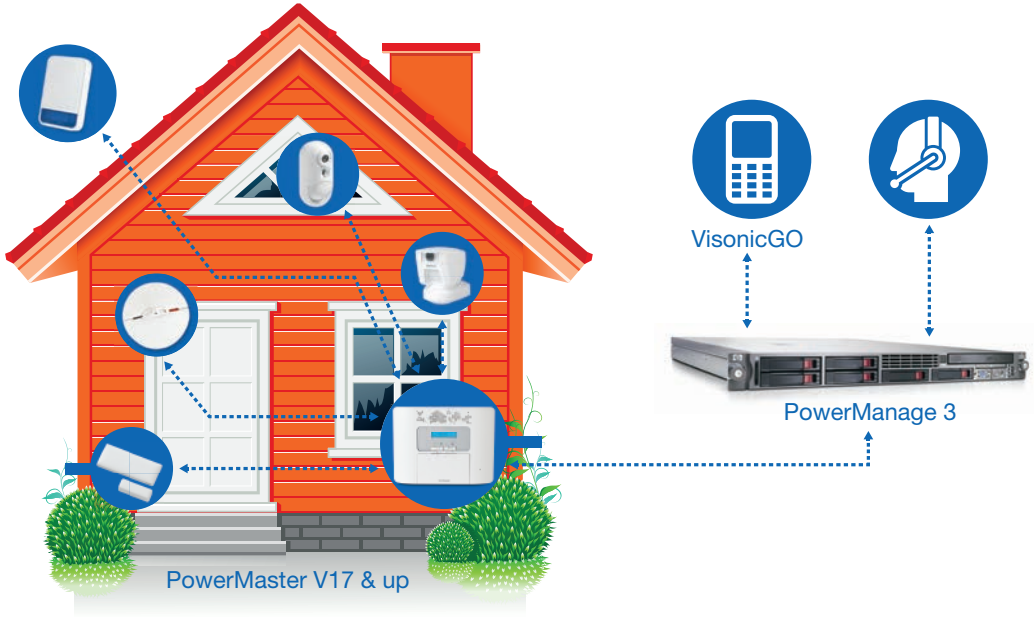
PowerManage monitoring station and VisonicGO mobile app

Visonic's PowerManage is a unique service management platform that enables central monitoring stations to efficiently monitor, manage and control Visonic security systems. An all-in-one receiver, technical management center, and interactive service platform, PowerManage runs on standard professional server hardware and proven web technologies.

The easy-to-use VisonicGO mobile app is an integral part of the PowerManage system. This app enables your residential and small-medium business customers to monitor and control their home or business security system from wherever they are, on-premises or remotely.

By offering your customers the enhanced services enabled by PowerManage and VisonicGO, you can increase recurring revenues, improve customer loyalty, and differentiate yourself in your market.



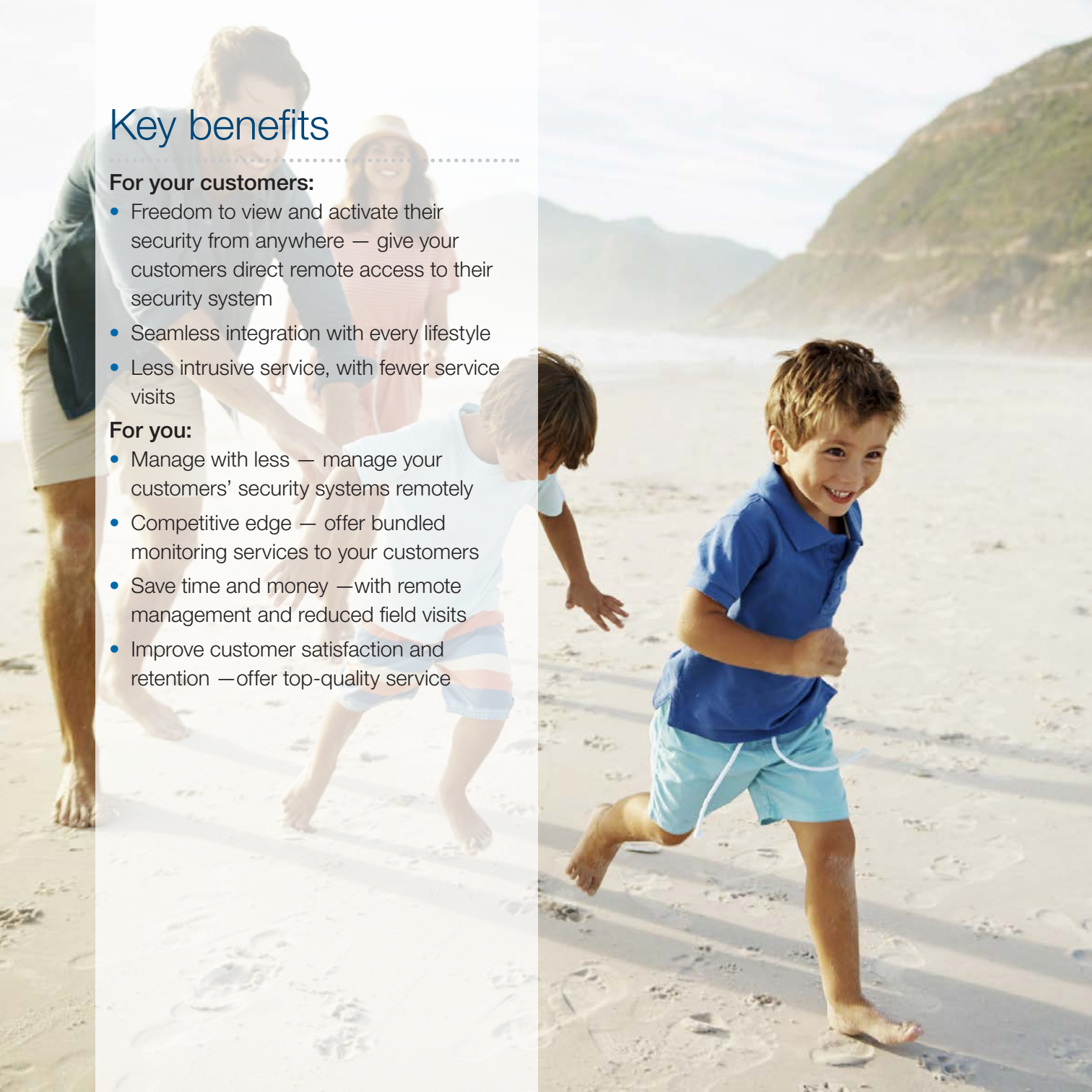
Key benefits

For your customers:

- Freedom to view and activate their security from anywhere — give your customers direct remote access to their security system
- Seamless integration with every lifestyle
- Less intrusive service, with fewer service visits

For you:

- Manage with less — manage your customers' security systems remotely
- Competitive edge — offer bundled monitoring services to your customers
- Save time and money —with remote management and reduced field visits
- Improve customer satisfaction and retention —offer top-quality service



Improve customer satisfaction and your bottom line

Faster and more convenient service
Manage your customers' security systems remotely, raise technical support team productivity, and drastically reduce field visits.

Increase customer loyalty
When bundled with your monitoring services, PowerManage-based services enhance stickiness, enabling longer-lasting and more profitable customer relationships.

Create a new competitive difference
Stand apart in your market by offering end users enhanced end-to-end security monitoring services.

PowerManage — Key remote management capabilities

Save time and costs with enhanced remote diagnostics, fault analysis, and security system management:

- Remote Routine Inspection (RRI)
- Remote configuration of system and devices
- View system connectivity type and status
- Remote arm/disarm of the system
- Remote battery status check of the system and all connected devices
- Remote inspection of wireless connection
- View event logs
- View reports of system activity
- Remote provision of selected new devices
- Remote provision of new/replacement keyfobs

VisonicGO app — Key end-user capabilities

With this app available for iOS and Android mobile devices, your customers can remotely access their security system and perform the following actions:

- Arm, disarm
- Image notification and image on demand
- Alarms and events histories
- Alarms and alerts push notifications
- Zone status and zone bypass

Monitoring station platform specifications

Choose the option that best suits your needs:

Server	PowerManage Professional Kit (HP)	PowerManage High End Kit (HP)	PowerManage Lite Kit (Dell)
	HP server G8 2640 32 GB	**HP 7010 SFF Desktop**	**Dell 7010 SFF Desktop**
NIC supported data rates	10/100/1000 Mbps	10/100/1000 Mbps	10/100/1000 Mbps
Redundant power supply	✓	✓	×
Redundant fans	✓	✓	×
Disk array	RAID 0	RAID 0	N/A
Hot standby redundancy	✓	✓	×
SMS/MMS* notification messages	✓	✓	×
Email notifications	✓	✓	✓
Number of accounts supported	20,000*	100,000*	1,000
Server remote management "always available"	✓	✓	×
Concurrent interactive sessions	10,000*	20,000*	1,000*

* Broadband maximum supervision rate at once every 1 minute.
** GPRS maximum supervision rate at once every 10 minutes.

IP Receiver	
Security system reporting protocols	SIA/IP
Security system reporting encryption	AES-128
Automation software communication	MLR2 (CID/SIA) protocol over RS232 or TCP/IP
Security systems supervision (keep alive)	Configurable intervals
Notification dispatcher	Using SMS, MMS** or Email
Redundancy	Hot standby (HP model only)
Events history per system	255
Video verification reporting protocol	PowerNet, VisNap
Image storage	Local storage

* Supports up to 20,000 concurrent systems with a maximum supervision rate of once in 2 hours.
** Availability and reliability of MMS messages depends on cellular provider and may change from time to time due to cellular network configuration changes.

The PowerMaster family

		PowerMaster-10	PowerMaster-30	PowerMaster-33
GENERAL CAPABILITIES	Log file size	250	1,000	1,000
	Battery life	12h / 24h	Up to 48h	Up to 48h
	No. of users	8	48	48
	No. of wireless zones	30	64	64
	Voice (two-way, prompts)	✗	✓	✓
CONNECTIVITY	Built-in PSTN	✓	✓	✓
	Combined Cellular and IP modules	✓	✓	✓
	2G support	✓	✓	✓
	3G support	✓	✓	✓
DEVICES	Proximity tags	8	32	32
	Panic buttons	15	15	15
	Repeaters	4	4	4
	Keyfobs	8	32	32
	Keypads	8	32 (max 10 KP-250)	32 (max 10 KP-250)
	WL siren	4	8	8

For additional information on the variety of PowerG devices, Visit us at www.visonic.com

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Give your customers more freedom, more value

Visonic
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